**GENERAL ELECTIONS 2024   
NO 57-PALACOLE ASSEMBLY CONSTITUENCY**

**HANDLING OF NON-FUNCTIONAL CU-BU-VVPAT DURING POLL (PREPARATION OF POLLING OFFICIALS FOR FAULT HANDLING)** - **SUGGESTIONS**

Certain contingencies may arise during the polling process which may require certain actions. These are as follows: -

1. **In case the CU or the BU does not work properly:** (i) Switch off the CU and don’t switch it on again (ii) Replace the complete set of EVM and VVPAT by another set of BU, CU and VVPAT **(iii)However, in such case only one vote to each contesting candidate including NOTA should be polled in the mock poll. (iv)** Continue the poll with the new EVM set, after clearing mock poll data and removing printed paper slips from VVPAT Drop Box.
2. In case Display Panel of the CU displays “Link Error”:
   1. Check that the cable connections are proper by visual inspection (don’t remove and reconnect the connectors);
   2. If “Link Error” still persists, replace the complete set of EVM and VVPAT.
3. **In case the printed paper slip has not been cut and is hanging from the paper roll:** Replace the Printer, but no effort should be made to make it fall into the drop box. It should be allowed to remain hanging, as it is not to be counted at the time of counting of the ballot slips. The details of such an occurrence should be clearly recorded in the Presiding Officers diary in the following format:
4. The date and time of the occurrence.
5. The name of the voter and his serial number in part in the electoral roll who was allowed to cast his vote after replacement of VVPAT.
6. Whether the voter cast his vote after replacement of VVPAT or went away without casting his vote.
7. The Total number of votes cast before the occurrence.
8. **In case a voter alleges after recording his/her vote that the printed paper slip generated by the printer has shown the name or symbol of a candidate other than the one he/she voted for:** Action should be taken as per provisions of Rule 49MA of the Conduct of Elections (Amendment) Rules, 2013:
   1. Obtain a declaration from the complainant in the Declaration Form **(Annexure-25)**

under his/her signature/thumb impression;

* 1. Proceed to the voting compartment along with the complainant and polling agents present in the polling station at that moment;
  2. The voter shall be asked to cast a test vote in favour of any candidate and make second entry related to that elector in the Form-17A;
  3. Observe carefully whether the Printer has printed the paper slip correctly;
  4. If the complaint of the elector is found genuine, the Presiding Officer shall report the facts immediately to the RO and stop further polling at the station;
  5. If the complaint of the elector is found false, make a remark to that effect against the second entry relating to that elector in Form-l 7A mentioning the serial number and name of the candidate for whom such test vote has been recorded and obtain the signature or thumb impression against such remark. Further make necessary entries regarding such test vote in item 5 in Part-I of Form -l7C.

Returning Officer,

57-Palacole Assembly Constituency,

& Special Deputy Collector, KRRC,

West Godavari District,

Bhimavaram.

Date : 12-05-2024

Place : Palacole